

APPENDIX C

Further to the notice in the window of Lounge 72, I would like to register our comments regarding the premises.

My name is Terry Baynes and I am an interested party as I live a few doors down on the High Street. We have a couple of issues with the business. It only joined the High Street a short while ago when considering other surrounding alcohol premises. We actually live closer to the Drapers Arms and we know that a condition of their licence is that they must close their doors at 10pm in order to restrict noise spilling out onto the High Street. Lounge 72 seems to have no such condition and as recently as this past weekend, they had a pop up event in the front bar, creating noise. Over the past however many months, we have tried to phone on numerous occasions and ask them to keep the noise down but nobody ever answers the phone. I also walked down and spoke to a manager about the noise but was told it was a bar and they would not be turning the volume down or shutting the doors.

There also seems to be an issue with anti-social behaviour from the customers – repeatedly at weekends, we can look out of our windows at 2am / 3am and there are many people milling around, creating a lot of noise – this is addition to the music means that the premises / business is a nuisance. It is quite obvious from the flow of people that the activity doesn't come from Drapers. We've witnessed really disruptive behaviour and a frequent police presence – including one where the road was closed and we understand that there had been a(nother) stabbing / fight). We've also been provided with videos of sexual activity taking place at the location and it is simply a really disturbing place to have on our doorstep, that has very little concern or consideration for the residential neighbours.

Please take these comments into consideration when reviewing their licencing arrangements. We did not voice any complaint when the business was opening as it was advertised on the basis of tea shop etc with cakes stands and the like in the window. Since it's opening, it's been nothing but a rowdy nuisance. We visit a number of pubs / bars / restaurants in the High Street and no others seem to show such disregard for the surrounding area.

Thank you